

3rd QUARTER

(July-September, 2023)




NEWSLETTER

NATIONAL ELECTRIC POWER
REGULATORY AUTHORITY



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1. MAJOR UPDATES/EVENTS 3RD QUARTER 2023

Head of HR & Admin Department
welcoming Chairman NEPRA,
Mr. Waseem Mukhtar
on 10-08-2023



Senior Management bidding
farewell to former Chairman,
Mr. Tauseef H. Farooqui
on 04-08-2023

1.1 On July 24, 2023
NEPRA has launched awareness
message regarding "Electrical
Safety" to create awareness
among the public.

 **National Electric Power Regulatory Authority**
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Install an earthing system in your home, shop, and factory to prevent electrical accidents.

انتباہ: بجلی کے حادثات سے بچنے کے لیے اپنے گھر، دکان اور فیکٹری میں ارتھنگ سسٹم لگائیں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

1.2 On July 27, 2023 Member (Technical), Mr. Rafique Ahmad Shaikh visited and inaugurated the newly hired NEPRA Regional Office Sukkur. He heard the complaints and directed SEPCO officials for immediate resolution. He also met with general public to know their issues and its urgent resolution



2. TARIFF DEPARTMENT

2.1 Hydropower

2.1.1 Laraib Energy Ltd.

Reimbursement of Pass-Through Withholding Tax on Dividend (Decision issued on Sep 01, 2023)

2.1.2 Karot HPP

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (July-Sep 2023) (Decision issued on August 11, 2023)

2.1.3 Mira Power (Gulpur Hydropower)

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (March 10, 2020 to March 31, 2023) (**Decision issued on August 30, 2023**)

2.1.4 WAPDA

Determination of the Authority in the matter of WAPDA Hydroelectric Tariff Petition for FY 2022-23 (Decision issued on September 06, 2023)

2.2 Wind Power Projects


Verification of COD adjustment request of Wind Power Companies namely Lucky Renewables (Pvt.) Ltd. (Formerly Tricom Wind Power (Pvt.) Ltd.) (50 MW), Act2 Din Wind (Pvt.) Ltd. (50 MW), Metro Wind Power Ltd. (60 MW), Gul Ahmed Electric Ltd. (50 MW), Indus Wind Energy Ltd. (50 MW), Din Energy Ltd., Artistic Wind Power (Pvt.) Ltd. (50 MW), NASDA Green Energy (Pvt.) Ltd. (50 MW), Lakeside Energy (Pvt.) Ltd. (50 MW) and Artistic Wind Power (Pvt.) Limited (50 MW), are under process.

The Authority processed interim relief applications submitted by following wind power projects and decided to allow interim relief on quarterly indexation on provisional basis till the finalization of COD decision.

- i. Liberty Wind Power-I (Pvt.) Limited
- ii. Liberty Wind Power-2 (Pvt.) Limited
- iii. Lakeside Energy (Pvt.) Limited
- iv. Nasda Green Energy (Pvt.) Limited

2.3 Solar PV Power Projects

Verification of COD adjustment request of Atlas Solar Ltd. (100 MWp) formerly Zhenfa Pakistan New



Energy Company Ltd. (total containing in 22 folders) is under process.

The Authority processed interim relief application submitted by Atlas Solar Limited solar power project and decided to allow interim relief on quarterly indexation on provisional basis till the finalization of COD decision

2.4 Bagasse Based Projects

Pursuant to the Judgment of the Appellate Tribunal (NEPRA) dated 18.11.2022 and in light of Ministry of Energy (Power Division) letter dated December 18, 2020 requesting NEPRA to rationalize the bagasse price for cogeneration projects, the Authority conducted a fresh Hearing in the matter on September 06, 2023. The case is under process.

2.5 Indexation / Adjustment of Tariff

Tariff Department processed adjustment requests (i.e. quarter/bi-annual/annual basis) of relevant tariff component submitted by IPPs as per the indexation mechanism stipulated in the decisions of the Authority in respect of Wind, Solar and Bagasse based generation companies on account of US CPI, Local CPI (General), exchange rate and KIBOR/LIBOR variation etc. during the reporting period and issued decisions in respect of 52 Nos. IPPs.

2.6 Thermal, Coal and Nuclear Power

2.6.1 Decision of the Authority in the matter of tariff modification petition filed by CIHC Pak Power company (Pvt.) Limited for its 300 MW Coal Fired Power Generation Project at Gwadar, Balochistan issued vide letter dated 26th July 2023.

2.6.2 Decision of the Authority in the matter of provisional tariff requested by Kot Addu Power Company Limited issued vide letter dated 4th August 2023.


2.6.3 Decision of the Authority in the Matter of request for extension of the O&M Contract for Coal unloading Jetty of Port Qasim Electric Power Company (Private) Ltd issued vide letter dated 26th September 2023.


2.6.4 Fuel Price Adjustment, Quarterly Indexation, Insurance Adjustment, CV Adjustments and Withholding Tax Adjustment of various IPPs have been processed.

2.7 Distribution Tariff

2.7.1 Decision of the Authority issued on 22.09.2023 in the matter of Requests filed by XWDISCOs for periodic Adjustment in Tariff for the 4th Quarter of FY 2022-23.

2.7.2 Decision of the Authority issued on 08.09.2023 in the matter of Fuel Charges Adjustment for





the month of July 2023 for XWDISCOs

2.7.3 Decision of the Authority issued on 08.08.2023 in the matter of Fuel Charges Adjustment for the month of June 2023 for XWDISCOs.

2.7.4 Decision of the Authority issued on 25.07.2023 in the matter of motion filed by the Federal Government under Section 7 and 31970 of the NEPRA Act 1997 read with Rule 17 of NEPRA (Tariff Standards and Procedure) Rules, 1998 with respect to Recommendation of Uniform based tariff for FY 2023-24.

2.7.5 Decision of the Authority issued on 19.07.2023 in the matter of Fuel Charges Adjustment for the month of May 2023 for XWDISCOs.

2.7.6 Decision of the Authority issued on 14.07.2023 in the matter of Setting up of Power Purchase Price (PPP) references for the FY 2023-24.

2.7.7 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Islamabad Electric Supply Company (IESCO) for determination of Interim Tariff for the FY 2023-24 for its Distribution and Supply of Power Functions.

2.7.8 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Lahore Electric Supply Company (LESCO) for determination of Interim Tariff for the FY 2023-24 for its Distribution and Supply of Power Functions.


2.7.9 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Faisalabad Electric Supply Company (FESCO) for determination of Interim Tariff for the FY 2023-24 for its Distribution and Supply of Power Functions.

2.7.10 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Gujranwala Electric Power Company Limited (GEPCO) for Adjustment/Indexation of Tariff for the FY 2023-24 under MYT.

2.7.11 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Sukkur Electric Power Company Limited (SEPCO) for Adjustment/Indexation of Tariff for the FY 2023-24 under MYT.

2.7.12 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Tribal Electric Supply Company Limited (TESCO) for Adjustment/Indexation of Tariff for the FY 2023-24 under MYT.

2.7.13 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Hyderabad Electric Power Company Limited (HESCO) for Adjustment/Indexation of Tariff for the FY 2023-24





under MYT.

2.7.14 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Peshawar Electric Power Company Limited (PESCO) for Adjustment/Indexation of Tariff for the FY 2023-24 under MYT.

2.7.15 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Quetta Electric Power Company Limited (QESCO) for Adjustment/Indexation of Tariff for the FY 2023-24 under MYT.

2.7.16 Decision of the Authority issued on 14.07.2023 in the matter of request filed by Multan Electric Power Company Limited (MEPCO) for Adjustment/Indexation of Tariff for the FY 2023-24 under MYT.

2.7.17 Decision of the Authority issued on 04.07.2023 in the matter of requests filed by XWDISCOs for Periodic Adjustment in Tariff for the 3rd Quarter of FY 2022-23.

2.8 K-Electric

2.8.1 Decision of the Authority issued on 27.09.2023 in the matter of motion filed by the Ministry of Energy (Power Division) with respect to recommendation of consumer end tariff for K-Electric and policy guidelines for Uniform Quarterly Adjustments under Section 7&31 of the NEPRA Act 1997.

2.8.2 Decision of the Authority issued on 08.08.2023 in the matter of monthly Fuel Charges Adjustment of K-Electric Limited for the month of June 2023.

2.8.3 Decision of the Authority issued on 04.08.2023 in the matter of Quarterly Adjustments of K-Electric Limited for the Quarter ending December 2022.


2.8.4 Decision of the Authority issued on 04.08.2023 in the matter of Quarterly Adjustments of K-Electric Limited for the Quarter ending September 2022.


2.8.5 Decision of the Authority issued on 14.07.2023 in the matter of Monthly Fuel Charges Adjustment of K-Electric Limited for the month of May 2023.

2.9 COD Adjustment

2.9.1 Decision of the Authority dated September 08, 2023 in the matter of quarterly indexation of the Relevant Reference Tariff Components of Pak Matari-Lahore Transmission Company (Pvt.) Ltd. (PMLTC) Transmission Tariff for the Quarter July-September 2023.

2.9.2 Processed quarterly indexation requests of 53 Renewable Power Projects.





2.9.3 Interim relief request filed by Thar Coal Block-1 Power Generation Company (Pvt.) Limited has been processed and approved by the Authority vide RM 23-358 dated August 03, 2023.

2.9.4 Interim relief request filed by ThalNova Power Thar (Pvt.) Limited has been processed and approved by the Authority vide RM 23-359 dated August 03, 2023.

2.9.5 Hearing (RM-416 dated September 26, 2023) conducted in the matter of Review motion filed by Star Hydro Power Company limited against its COD decision.

2.9.6 Case Report of Modification petition filed by HBS has been submitted to C&I on September 28, 2023.

2.9.7 Case Report of Modification petition filed by Balloki has been submitted to C&I on September 28, 2023.

2.9.8 Case Report in the matter of Tariff adjustment at COD of Lucky Electric Power Company (Pvt.) Ltd has been finalized.

2.9.9 Case Report in the matter of COD adjustment of PMLTC has been finalized.



3. LICENSING DEPARTMENT

3.1 Generation License

3.1.1 The Authority granted Generation License (No. IGSPL/109/2023 dated June 12, 2023) to KOAK Power Limited for its 229.40 MW Asrit Kedam Hydel Power Project located on River Swat, District Swat.

3.1.2 The Authority granted Generation License (No. IGSPL/1 10/2023 dated June 12, 2023) to KA Power Limited for its 238.20 MW KalamAsrit Hydel Power Project located on River Swat, District Swat.

3.2 License for provincial Grid Company

3.2.1 The Authority issued its determination dated April 04, 2023 rejecting the review motion of NTDC in the matter of grant of Licence to Khyber Pakhtunkhwa Transmission and Grid System Company (Pvt.) limited (KPTGSC) to act as Provincial Grid Company (PGC) for the province Khyber Pakhtunkhwa.

3.2.2 The Authority issued determination dated April 04, 2023 regarding review motion in the matter of grant of Licence to Sindh Transmission and Dispatch Company limited (STDC) to act as PGC for province of Sindh.

3.2.3 The Authority has admitted/registered the application of Punjab Grid Company Limited for the grant of License to act as PGC for the province of Punjab. In this regard, a public hearing was held on May 27, 2023. It is expected that the Authority will decide the matter shortly.

3.3 Distribution License

The Authority has granted Eight (08) distribution (Network/Wire) Licenses to XW-DISCOS including IESCO, PESCO, QESCO, GEPCO, MEPCO, HESCO, FESCO and LESCO, Bahria Town (BTPL)/ Ibd/Rwp/Lahore and PECHS.

3.4 Supply License

The Authority has registered/ admitted Twenty Three (23) applications for the grant of Supply Licenses including IESCO, PESCO, GEPCO, FESCO, LESCO, MEPCO, QESCO, FESCO, HESCO, SEPCO, TESCO, KEL, PIEDMC-Sunder Project, PIEDMC-Vehari Project, PIEDMC-Bhalwal Project, Rashakai Special Economic Zone, Maple Leaf Power Limited, Lucky Energy Private Limited, Shams Power Limited, Innovative Energy Solutions (Private) Limited, Aquagen (Private) Limited, Nishat Mills Limited all these are in advance stage of processing.

3.5 Net-metering

The Authority granted 438 Distributed generation net metering licenses (more than 25 KW) having cumulative capacity of 52.59 MW during the period under consideration.

3.6 Approval of IGCEP

3.6.1 The Authority has approved the IGCEP for the period (2022-2031) on February 01, 2023.

3.6.2 In light of the direction of the Authority, NTDC has submitted assumption sets for preparation of next iteration of IGCEP 2023-33 for approval of the Authority. The said assumptions are under deliberation of the Authority and are expected to be finalized shortly.

3.7 Licensee proposed Modification (LPM)

3.7.1 The Authority approved LPM-II in the generation License (No. WPGL/43/2017) dated June 16, 2023 of Trans-Atlantic Energy (Pvt.) Limited for enhancement of capacity from 48.3 MW to 49.5 MW.

3.7.2 Modification under process include Wapda, Siachen Energy Limited, Central Power Generation Co. Ltd. (CPGCL) GENCO-II, Nizam Energy, Thar Coal Block-I Power Generation Company (Pvt.) Limited, Thar Energy Limited, Western Energy (Pvt) Limited, Uzghor Hydro Power Company (Pvt) Limited.

3.8 Independent Auction Administration (IAA)

The Authority has decided the Two (02) applications of PPIB & AEDB to act as IAA for the conventional and RE projects respectively.

3.9 Registration as Special Purpose Agent (SPA)

The Authority is processing the application of CPPA-G to work as SPA to administration the legacy contracts of IPPs and other related matters. The same is in advance stage of processing.

3.10 New Regulations and Amendment

3.10.1 In terms of the requirements of the NEPRA Act draft regulations for Connectivity Standards for Generation companies has been initiated.

3.10.2 Further, amendments has been initiated in the existing NEPRA (Fees) Regulations, 2021 and

3.10.3 NEPRA Licensing (Application, Modification, Extension and Cancellation) Regulations, 2021.

4. CONSUMER AFFAIRS DEPARTMENT & COMPLAINTS MANAGEMENT

4.1 No. of complaints and hearings

Consumer Affairs Department (Head Office & Provincial/Regional Offices) has received/ processed a total No. of 4918 complaints during the period July - September, 2023 out of which 3513 have been redressed and 1405 complaint are under process. A total No. of 1225 hearings were also conducted (including online, Head Office and in Regional Offices) by Consumer Affairs Department during the above said period and directions were issued accordingly.

4.2 Court Cases processed/ decided by Consumer Affairs Department:

- i. W.P.No. 44241/23 referred by Honorable Lahore High Court, Lahore filed by Mr. Shahid Mehmood Chaudhary against LESCO regarding slab benefit.
- ii. W.P.No. 42910/23 referred by Honorable Lahore High Court, Lahore filed by Mr. Faisal Rafi against FESCO regarding revision of demand notice.
- iii. W.P.No. 13914-2013 referred by Honorable Lahore High Court, Multan Bench, Multan filed by M/s Colony Textile Mills Limited etc against MEPCO regarding charging of markup on installments.
- iv. W.P.No. 10892/2012 referred by Honorable Lahore High Court, Multan Bench, Multan filed by M/s Tata Textile Mills Limited against MEPCO regarding detection bill.
- v. W.P.No. 11274-2023 referred by Honorable Lahore High Court, Multan Bench, Multan filed by M/s Mahmood Textile Mills Limited regarding Industrial Support Package.
- vi. W.P.No. 41295-2023 referred by Lahore High Court, Lahore filed by Mr. Muhammad Yaqoob Khan through Mr. Muhammad Javed regarding shifting of connection from MEPCO to FESCO.
- vii. W.P.No. 43878-2023 referred by Honorable Lahore High Court, Lahore filed by Mr. Muhammad Zafar Iqbal against FESCO regarding issuance of additional demand notice.

4.3 Major Cases

- i. Complaint filed by Mr. Muhammad Mushtaq, CEO, Al-Rehman Garden against LESCO regarding handing/ taking over of overhead external electrification system.
- ii. Complaint filed by Dr. Junaid Zafar against LESCO regarding excessive billing.
- iii. Complaint filed by Dr. Rashid Mansoor against LESCO regarding delay in replacement of defective meter & excessive billing.
- iv. Complaint filed by Ch. Muhammad Hamid Hameed on behalf of Khawaja Aftab Illahi against FESCO regarding excessive billing.
- v. Complaint filed by Ch. Aurangzeb, (for Al-Kabir Developers) M/s Kings Town Housing Scheme against LESCO regarding approval of electrification case.
- vi. Complaint filed by Mr. Muhammad Yaqoob MEPCO regarding shifting of connection from MEPCO to FESCO.

- vii. Complaint filed by Mr. Mansoor Ahmed Smore against LESCO regarding wrong billing.
- viii. Complaint filed by Mr. Sheeraz Shehzad against QESCO regarding detection bill.
- ix. Complaint filed by Qazi Wasif against K-Electric Ltd. regarding load shedding.
- x. Complaint filed by Mr. Sahibzada Jamiullah Khan through Counsel Mr. Shafiq Aitzaz Khattak, Advocate High Court against PESCO regarding detection bill.
- xi. Complaint filed by Mr. Saeed Nawaz against PESCO regarding low voltage and fixation of pole/ wires.
- xii. Complaint filed by Mr. Muhammad Shehbaz against LESCO regarding detection bill.
- xiii. Complaint filed by Mr. Adnan Aziz Kurd against QESCO regarding detection billing.
- xiv. Complaint filed by Ms. Neelofar wd/o Late, Muhammad Bux Lashari against K-Electric Ltd. regarding detection bill.
- xv. Complaint filed by Mr. Muhammad Amin Raza against LESCO regarding excessive billing.
- xvi. Complaint filed by Mr. Riaz Hussain against LESCO regarding excessive billing.
- xvii. Complaint filed by Mr. Muhammad Zahid Jadoon against K-Electric Ltd. regarding detection bill.
- xviii. Complaint filed by Mr. Attiq-ur-Rehman s/o Mushtaq Hussain against GEPCO regarding non-provision of electricity connection.
- xix. Complaints filed by Property/ Plaza Owners of Kohinoor City Faisalabad against FESCO regarding non-provision of electricity connection.
- xx. Complaint filed by Mst. Zaitoon Bano w/o Muhammad Ashraf against K-Electric Ltd. regarding relocation of PMT & Poles.
- xxi. Complaint filed by Mr. Liaquat Raza against LESCO regarding arrears in the bill.
- xxii. Complaint filed by Mr. Atif Nasrullah s/o Nasrullah Khan against GEPCO regarding issuance of additional demand notice.
- xxiii. Complaint filed by Pakistan Refrigeration (Pvt.) Ltd. against PESCO regarding non-implementation of decision of electrical inspector/POI.
- xxiv. Complaint filed by Mr. Nasir Iqbal, General Secretary, Garden City Community Welfare Association against K-Electric Ltd. regarding load shedding.
- xxv. Complaint filed by Mr. Janab Ali s/o Chaman Roz Khan, against PESCO regarding correction of bill.
- xxvi. Motion for review filed by K-Electric Ltd. against the decision of NEPRA Consumer Complaints Tribunal in the matter of complaint filed by Mr. Arif Elahi against K-Electric Ltd. regarding net-metering.
- xxvii. Complaint filed by Mr. Muhammad Rasheed, VIKOR Enterprises (Pvt.) Ltd. against LESCO regarding excessive billing.
- xxviii. Complaint filed by Mr. Naushad Khan s/o Shamshad Khan against MEPCO regarding disconnection of electricity connection.
- xxix. Complaint filed by Mr. Tariq Mehmood against LESCO regarding arrears in the bill.
- xxx. Complaint filed by Mr. Muhammad Younas against LESCO regarding excessive billing.
- xxxi. Complaint filed by Mr. Atif Noor against LESCO regarding excessive billing.
- xxxii. Complaint filed by Mr. Muhammad Bilal s/o Muhammad Yaqoob against LESCO

regarding arrears in the bill.

xxxiii. Complaint filed by Mr. Shah Nawaz s/o Khuda Bakhsh against MEPCO regarding correction of bill.

xxxiv. Complaint filed by Brig. (R) Bakhtiyawar Lal Hussain, Director Services (BTPL) against LESCO regarding delay in approval for construction of Grid Station.

xxxv. Complaint filed by Mr. Ejaz Hussain Malik & Others against BTPL regarding excessive billing.

xxxvi. Complaint filed by Mr. Inam ul Haq against K-Electric Ltd. regarding excessive billing.

xxxvii. Complaint filed by Group GM (Admin) Kamal Limited against FESCO regarding non-provision of connection.


xxxviii. Complaint filed by Syed Moiz Ahmed Zaidi against K-Electric Ltd. regarding wrong billing, faulty meter & disconnection of electricity supply.

4.4 Hearings conducted

A total No. of 911 hearings were conducted (including online, Head Office and in Regional Offices) by Consumer Affairs Department during the period July-September 2023 and directions were issued accordingly.

4.5 Other Highlights

- i. In order to avoid fatal incidents, all the DISCOs including K-Electric have been directed to make sure test report submitted by the consumer/applicant is verified before energization of connection and submission of a fresh test report by the respective consumer(s) in case of any modification in load i.e. extension/ reduction of load etc.
- ii. To ensure accuracy/ authentication of test report(s), officials of NEPRA Provincial/ Regional Officers were also directed to randomly counter check the test reports submitted by consumers & checked by concerned distribution companies.
- iii. On the directions of the Authority, all DISCOs including K-Electric Ltd. have been directed to:
 - a. Detection bills be issued separately showing details i.e. reason, No. of units, period of detection bill, taxes;
 - b. A display board containing timelines for provision of new connections be installed at each XEN and SDO office.
 - c. A Zoom facility be made available at every SDO & RO office for quick redressal of consumer complaints through intervention of NEPRA.
- iv. On receipt of multiple complaints, directions have been issued to PESCO to approve the SOP/procedure for payment of cost of exported units to the Distribution Generators.
- v. The Authority took serious notice regarding over charging/ excessive billing by the Distribution Companies to its consumers and conducted a hearing of all the DISCOs on September



12, 2023 which was attended by the CEOs of all the Distribution Companies including K-Electric. Consequently, the Authority constituted a Committee of NEPRA professionals to probe into the matter and submit its report before the Authority.

vi. All the Distribution Companies including K-Electric have been directed to print “Helpline 1099” number on electricity bills with respect to Zainab Alert Response and Recovery Agency (ZARRA).

vii. In order to maintain transparency and the quality of service provided to consumers by DISCOs, the Authority has directed NEPRA Regional Offices teams to carry out Audit of DISCOs on monthly basis regarding pendency of new connections and replacement of defective meters at DISCOs end.

viii. Consumer Affairs Department is also working on the following:

- a. Development of Mobile Application for lodging of consumer complaints against all Distribution Companies.
- b. Development of electricity bill estimator/ calculator to be placed at NEPRA website to facilitate the consumers.
- c. Development of estimator to assess cost of new connection to be placed at NEPRA website to facilitate the prospective consumers.
- d. Modernization / automation of NEPRA Regional Offices, initially Lahore and Karachi offices will be upgraded.

5. CTBCM DEPARTMENT


5.1 Achievement of CTBCM

i. The team diligently reviewed the Power Acquisition Programmes submitted by the XWDISCOs and K-Electric Limited for the Authority's approval. This involved a comprehensive internal assessment and consultations with external stakeholders as well finalization of the Report of the Committee in the matter.

ii. The CTBCM team advanced its efforts in finalizing the Agency Code (AC) submitted alongside the Special Purpose Agent (SPA) application, which is now in an advanced stage of finalization.

iii. Furthermore, the CTBCM team actively participated in various regulatory proceedings, offering valuable input and comments on approximately a hundred reports and working papers.

iv. Notably, the team also remained involved in the drafting and finalization of the draft NEPRA Performance Standards (Distribution Licensee) Regulations, 2023, and the draft NEPRA Investment Standards and Procedures (Transmission & Distribution) Regulations, 2023.



6. MONITORING & ENFORCEMENT DEPARTMENT

6.1 Generation

- i. The Authority imposed a fine of Rs. 100 Million on CPGCL on account of raising invoices pertaining to excess capacity payments.
- ii. The Authority imposed a fine of Rs. 100 Million on CPGCL on account of raising invoices pertaining to excess capacity payments.
- iii. The Authority vide order dated 09-Aug-2023 decided to impose a fine of Rs. 50 Million on CPPA-G on account of making excess capacity payments to CPGCL in respect of different units/machines of TPS Guddu.
- iv. The Authority decided vide order dated 23-Aug-2023 to impose a fine of Rs. 10 Million on CPPA-G on account of extension in term of the PPA signed with KAPCO by 485 days without prior approval of the Authority.
- v. NEPRA concluded legal proceedings against CPGCL on account of its failure to restore the damaged Unit 14 within a reasonable timeframe and imposed a fine of Rs.50 Million on CPGCL.
- vi. The Authority accepted response of Show Cause Notice issued to CPPA-G on account of non-submission of initialled PPAs/EPAs/TPPAs for approval of NEPRA prior to execution of such documents with the direction to issue a stern warning to CPPA-G to follow the regulatory regime devised for the process of approval of aforesaid documents.
- vii. Separate Recovery Requests were issued on 31-Aug-2023 to District Collector/Deputy Commissioner Islamabad in respect of China Power Hub Generation Company, Port Qasim Electric Power Company, Huaneng Shandong Ruyi (Pakistan) Energy (Pvt.) Ltd., Engro Powergen Thar (Pvt.) Ltd. and Engro Powergen Qadirpur Ltd. in order to recover the fine imposed by the Authority in lieu of the total power system collapse occurred on 09.01.2021.
- viii. Explanations were issued to Halmore Power Generation Company Limited, Hub Power Company Limited, Hub Power Company Limited (Narowal), Lalpir Power Limited, Northern Power Generation Company Limited (in respect of its Combined Cycle Power Plant at Nandipur), Orient Power Company Limited, Saif Power Limited, Sapphire Electric Company Limited and Thar Energy Limited on account of delay in synchronization with the national grid following the blackout occurred on 23.01.2023. Explanation to WAPDA is also issued due to repeated trippings of its generating units thereby causing delay in system restoration. In addition, Explanation is issued to NTDC/NPCC due to its prima facie non-compliance of the Grid Code in the aforesaid event.
- ix. Stability of power system is of vital importance and the matter of Power System Stabilizers (PSS) activation was actively pursued with power plants and NTDC that led to activation of PSS available at ThalNova and Thar Energy. Whereas, NTDC was directed to provide required technical data/assistance to Lucky Electric Power Company, Karot Hydro Power Project and Neelum Jhelum Hydropower Company for commissioning and activating the PSS to avoid any threat to the system stability.
- x. Lucky Electric Power Company Limited (LEPCL) approached NEPRA in respect of its issue pertaining to load cycling by the System Operator. Accordingly, a joint meeting of NEPRA,

LEPCL and NTDC/NPCC was conducted, wherein, the matter was deliberated in detail and accordingly minutes of meeting were issued to LEPCL and NTDC/NPCC for compliance.

xi. A comprehensive working paper on operating procedures and black start facilities was placed before the Authority on 28-Sep-2023, wherein, the Authority after detailed deliberations decided to initiate legal proceedings against NTDC/NPCC for non-finalization of the operating procedures with various power plants and non-activation of black start facilities available at different power plants.

xii. M&E is monitoring generation dispatch of KE and NTDC for operation of their plants in accordance with their respective Economic Merit Orders (EMOs) or otherwise. NEPRA's effective oversight has led to a substantial improvement in the System Operation of KE and NTDC, resulting in a substantial reduction of financial impact incurred due to inefficiencies of system operation and violation of Economic Merit Order.

xiii. M&E highlighted the issue of EMO violation due to delayed construction 500KV of Thar-Matiari Transmission line. Due to the effective oversight of M&E, the transmission line was completed and economical energy from Thar coal projects is inducted into the national grid for the benefit of the consumers.

6.2 Transmission

6.2.1 Fatal Accidents Transmission Data Exchange Portal

To bring-in efficiency, M&E transmission team in coordination with IT department has developed Data Exchange Portal (DXP) (Transmission) for obtaining performance data from transmission licensees. In this regard, all transmission licensees were directed to submit their data on NEPRA data exchange portal regularly. However, NTDC is not submitting the data on DXP, therefore a letter addressed to Chairman BoD-NTDC was issued on 27-09-2023 to submit the regular data of NEPRA DXP.

6.2.2 Fatal/Non-Fatal Incidents

Two fatal incidents occurred on October 24, 2022 and March 15, 2023 were happened within NTDC Network. Upon non-submission of detailed Inquiry report letter followed by a final reminder issued to NTDC on 26-06-2023 and 18-07-2023 (Reply is still awaited).

6.2.3 Trippings/Tower Collapses on Transmission Network:

During the period of July, 2023 to September, 2023, Total 11 Nos. (08 South Region & 03 North Region) of Tower collapses occurred in NTDC Network. The matter have already been taken up with NTDC to submit the reasons/detail report.

Furthermore, various tripping incidents involving power transformers and transmission lines within K-Electric Transmission Network. In this regard, letter has been drafted for K-Electric to submit reasons/detail report.

6.2.4 Performance Evaluation Report of Transmission Licensees:

Data from NTDC & KE has been received, the perusal/examination of the data revealed that some data is missing from NTDC. Letter was issued to NTDC, the report is being prepared

6.2.5 Status of legal proceedings initiated against NTDC:


S. No.	Issue	Status/Remarks
1	Tripping of 500-220kV Jamshoro Grid Station Resulting in Backout in K-Electric & HESCO Regions.	COR has been prepared and forwarded for comments to HoD on 26-09-2023)
2	Partial blackout occurred on May 22, 2021 due to system disturbance 500 kV Tower Collapse in wake of cyclonic winds.	COR has been prepared and forwarded for comments to HoD on 15-08-2023)
3	Visit of Jamshoro Grid Station & Other Areas of South Region of NTDC May 15-17, 2022 NEPRA team.(Jhimpir-II)	COR RM # 23-450 has been forwarded to Dir (C&I) for Authority meeting
4	Investigation against NTDC under Section 2A of the NEPRA Act, 1997 (Fatal Accident) NTDC, Hyderabad on June 9, 2022 to July 01, 2022.	Recovery request issued to NTDC on 10-10-2023
5	Non-Compliance of the Authority's direction by NTDC w.r.t reimbursement of interconnection arrangement/ power dispersal cost of PKR 697.10 Million to Nadipur Power Plant 490MW combined cycle power project.	Explanation issued to NTDC on 21-09-2023 (Reply 15 days) (Reply is still awaited).

An inquiry was conducted by NEPRA team i.r.o complete breakdown occurred in the country on January 23, 2023. Based on the report, the Authority (inter-alia) decided to start legal proceedings against NTDC. In this regard, an explanation has been drafted forwarded to the Authority for signature.

A partial blackout was happened on October 13, 2022. In this regard, NEPRA constituted the Inquiry Committee (IC). Based on the report of IC an explanation has been prepared and forwarded to Legal on 28-09-2023.

6.3 Distribution

- i. The Authority initiated legal proceedings regarding excessive load shedding being carried out by DISCOs in their service territories. The DISCOs are carrying out load shedding based on Aggregate Technical and Commercial (AT&C) losses on the feeders, however, this policy of load shedding is not in line with NEPRA Performance Standards and has never been recognized by NEPRA. The data regarding load shedding was also collected and noted with concern that DISCOs have failed to comply with their own policy too, as extended load shedding other than scheduled load shedding is being carried out. In this regard, the Explanations to HESCO, SEPCO, QESCO, PESCO and K-Electric was issued on 03.01.2023 for violating NEPRA Performance Standards. Moreover, hearings in the matter have also been held. Keeping in view the submissions of DISCOs during hearings, the Authority found their response unsatisfactory and decided to issue a Show Cause Notices. Accordingly, SCN along with Authority's orders mentioning reasons of rejections of explanations have been issued to all DISCOs
- ii. During the investigations conducted by NEPRA regarding fatal accidents occurred in different DISCOs, it was observed that the distribution facilities of DISCOs particularly Poles, Structures, etc. lack earthing/grounding which is one of the major causes of occurrence of fatal accidents. The Authority took serious notice and decided to seek a comprehensive plan along with specific timelines from DISCOs for execution of earthing/grounding of 100% of their distribution system. A hearing/meeting in the said matter was also held. Keeping in view the submissions of DISCOs, NEPRA directed DISCOs to submit a comprehensive plan along with specific timelines for execution of earthing/grounding of all HT/LT poles/structures. In response, DISCOs showed slow and poor performance in executing said task and rectify such serious hazards. Therefore, the Authority directed to initiate legal proceedings against all DISCOs on account of showing non-compliance towards the directions of the Authority. Accordingly, Explanations were issued to all DISCOs except KE. Moreover, hearing of LESCO, GEPCO, FESCO, MEPCO, & TESCO have been held. During hearings the Authority decided to write Auditor General of Pakistan to conduct an audit with respect to utilization of amount collected from consumers & allowed by NEPRA vis-à-vis execution of earthing/grounding of HT/LT steel structures and PCC poles during last five years. Accordingly, a letter has been issued to AGPR on 25.09.2023.
- iii. Keeping in view the installation of AMI/AMR meters at PMT level by K-Electric (KE), the Authority directed KE to carry out load shedding at PMT level instead of feeder level through remote disconnection/re-connection of the power supply in order to facilitate the good paying consumers. In this regard, KE was also directed to submit PMT wise load shedding plan instead of feeder-wise. However, KE submitted number of challenges to achieve the task. Further, a meeting/hearing in the matter was held on 04.10.2022, whereby KE was again directed to find solution for remote disconnection/re-connection of meters through exploring design and development opportunities. Further, online meetings with KE's team were also held and some solutions were also shared with KE by the NEPRA team. However, the compliance from KE, to carry out PMT-wise load-shedding instead of feeder-wise was not received. Therefore, NEPRA initiated legal proceedings and issued an




Explanation to KE, for inter-alia, non-complying with the repeated directions of the Authority alongwith carrying out AT&C based load shedding. In response, KE submitted its reply and a hearing in the matter has been held. Further, a working paper in subject matter was presented before the Authority and was decided to provided a final chance to KE. Keeping in view the directions of the Authority a letter dated 08.08.2023 was issued to KE and directed to implement the Authority's directions and start load shedding at PMT level instead of feeder level through remote disconnection/re-connection of power supply with the help of AMI/AMR meters installed by KE. In response, KE has requested the honorable Authority to allow KE to submit its response by October 31, 2023.


iv. Monthly data from all the DISCOs have been collected through the Data Exchange Portal to gather and analyze all relevant data/information from Distribution Companies and use insights to mitigate risk and promote efficiency in the future by shifting its Paper-based System to electronic filing, physical space saving and increasing security

v. The M&E Department via online portal collects the data pertaining to the pendency of ripe connections from all DISCOs, on a monthly basis. Based on the data received, the Authority directed to initiate legal proceedings against PESCO, IESCO, GEPCO, FESCO, LESCO, MEPCO, and K-Electric, and accordingly the explanations issued on 23.02.2022. Hearings in the matter of explanations were held. Wherein, DISCOs were directed to clear all pendency within one month and submit a compliance report to NEPRA. Moreover, the Authority directed to keep the eye on the progress of the DISCO. Keeping in view, the monthly progress of all DISCO has been monitored and Show Cause Notice dated 09.06.2023 to GEPCO has been issued on account of increasing number of Pending Ripe Connections despite strict direction of the worthy Authority along with several reminders.

vi. The Authority vide its decision directed to issue an explanation to IESCO on the matter of delay in gird inter-connection of Access Solar Pvt. Ltd and Access Electric Pvt. Ltd and subsequent loss to the national exchequer. Accordingly, an explanation dated 30.11.2022 issued to IESCO. Further, a hearing in the matter was held on 29.12.2022. Based on IESCO's response grounds raised during the hearing, a Case Officer Report (COR) was presented before the Authority, whereby, the Authority decided to issue a Show Cause Notice to IESCO and the same was issued on 12.05.2023. In response IESCO has submitted its reply dated 17.06.2023. Moreover hearing in the matter was held on 25.07.2023. Moreover, Case officer report in the subject matter has been forwarded to C&I department for scheduling the Regulatory Meeting to seek a decision in the matter.

vii. According to Section 7.1 of the Power Safety Code, all the licensees are required to establish their independent directorate/department of Occupational Health Safety and Environment before December, 2021, and the same was informed to all DISCOs vide NEPRA's letter dated 10.09.2021. Moreover, a reminders dated March 02, 2022 followed by final notices dated October 19, 2022, were also issued. However, no response from SEPCO, HESCO and QESCO was received despite the lapse of the stipulated time period. Further, HSE Department has forwarded the said matter to the






M&E department to further proceed into the matter and to initiate legal proceedings against the SEPCO, HESCO, and QESCO on account of non-compliance with the Authority's directions. Meanwhile, during the hearing of HESCO and SEPCO regarding quarterly monitoring the issue was highlighted, whereby, the Authority took serious notice and strictly directed SEPCO and HESCO to comply with the Authority's direction. Moreover, a letter was also issued to HESCO, SEPCO, and QESCO in this regard. However, no responses were received. Keeping in view the Authority decided to initiate legal proceedings against said DISCOs. Accordingly, Explanations was served to HESCO, SEPCO, and QESCO and the same are under process. In response, HESCO and QESCO have submitted their responses and hearings in the matter has been scheduled on 10.10.2023, 17.10.2023, & 26.10.2023 for HESCO, QESCO, and SEPCO respectively.

Viii. According to Section 7.1 of the Power Safety Code, all the licensees are required to establish their “Occupational Health Safety and Environment Management System/Manual”. Keeping this in view, K-Electric submitted its HSEQ Manual for review and approval of the same from the Authority. After detailed deliberations, the same was returned to K-Electric vide NEPRA letter dated March 02, 2022 along with observations noted and further, directed was KE to address the same and resubmit the HSEQ Manual for the Authority's approval. In response, KE re-submitted its HSEQ Manual after incorporating all NEPRA's observations except the direction pertaining to provision of compensation to the victim families of public persons, again HSEQ Manual returned to the KE as unapproved along with clear direction to incorporate all the Authority's directions including clause of compensation to the victim families. In response, K-Electric vide its letter dated December 28, 2022, requested for grant of a hearing/meeting opportunity to clarify its stance before the Authority especially regarding the provision of compensation. Initially, a professional-level meeting was scheduled on 02.02.2023. However, it was postponed upon request of KE. Meanwhile, vide NEPRA letter dated 14.02.2023 the safety Manual of K-Electric and other DISCOs was approved with clear direction to comply with Honorable Authority's directions regarding provision of compensation and job to next of kin to General public. In response, KE again requested to grant an opportunity of hearing to present its viewpoint before the Authority. Accordingly, Honorable Authority acceded to the request of KE and granted a hearing opportunity. The same was held on 13.07.2023. Further, Case Officer Report in the subject matter has been forwarded to C&I department for scheduling the Regulatory Meeting to seek a decision in the matter.

ix. As per media reports, there were numerous fatalities occurred in the service territory of LESCO due to severe storms and heavy rainfall in July 2023. The Authority took serious notice of such fatalities and constituted an Investigation Committee (IC) in order to investigate the matter under section 27A of the NEPRA Act. Accordingly, IC conducted the Investigation and presented the Investigation Report before the Authority, whereby the Authority decided to issue Show Cause Notice to LESCO under section 27B of the NEPRA Act. The draft SCN has been prepared and forwarded to legal department for vetting and kind approval of the Authority before its issuance



7. TECHNICAL DEPARTMENT

The cases processed by Technical Department as follows:

- i. Approval of issues of hearing regarding revised Investment Plan filed by NTDC for FY 2022-2023 to FY 2024-2025.
- ii. Hearing of consultants i.e. M/s PPI & M/s PITCO in matter of 7 years Investment Plan of KE for transmission & distribution licences and subsequently presenting the COR before Authority.
- iii. Approval of issues of hearing in the matter of judgment passed by applicability of transmission losses.

8. HEALTH SECURITY ENVIRONMENT (HSE) DEPARTMENT

8.1 In line with its commitment to "Power with Safety," the National Electric Power Regulatory Authority (NEPRA) conducted a workshop on "Risk and Impact Assessment." in collaboration with OWS Consultants and Trainers for capacity building of Distribution and Transmission HSE staff. The audience were educated on the techniques of Risk Assessments, enabling them to identify and mitigate potential hazards to employees, contractors, visitors, and the general public.



8.2 The NEPRA Power Safety Code (Second Edition) has been reviewed and updated to address technical safety measures, aiming to mitigate both fatal and non-fatal electrical accidents in the country. Licensees are invited to review and provide specific comments/suggestions (supported with references) by October 15, 2023. The revised Draft Power Safety Code provides comprehensive safety protection requirements, when implemented by companies, will protect their employees, contractors, and the general public at homes, offices, educational institutions, and both commercial and industrial sites.

8.3 NEPRA's 'Power with Safety' initiative aims to protect consumers' lives. In order to raise public awareness, NEPRA has launched a continual safety campaigns on Social and Print Media.

DRAFT
Power Safety Code for Licensees
September 2013

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Use PVC conduit for exposed electrical wires.

انتباہ: بجلی کے کھلے تاروں کے لیے پی وی سی پائپ استعمال کریں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Replace broken and defective electrical switches, sockets, plugs, holders and wires immediately to prevent potential accidents.

انتباہ: منسلک حادثات سے بچنے کے لیے ٹوٹے ہوئے اور خراب بجلی کے سوئچز، ساکٹ، پلگ، ہولڈرز اور تاروں کو فوری طور پر تبدیل کریں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Don't fly kites near power lines as the kite metallic or wet strings can cause an electric shock.

انتباہ: بجلی کی تاروں کے قریب ہلکے پلنگ نہ لائیں کیونکہ ہلنگ کی دعائی یا گیلی ذرے سے کرنٹ لگ سکتا ہے۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Never use submerged or wet electrical switch board and appliances. Call a qualified electrician to check the appliance before use.

انتباہ: پانی میں ڈوبے ہوئے یا گیلے بجلی کے سوئچ بورڈ اور آلات ہرگز استعمال نہ کریں۔ استعمال سے پہلے مستند الیکٹریشن سے معائنہ کرائیں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Replace broken and defective electrical switches, sockets, plugs, holders and wires immediately to prevent potential accidents.

انتباہ: منسلک حادثات سے بچنے کے لیے ٹوٹے ہوئے اور خراب بجلی کے سوئچز، ساکٹ، پلگ، ہولڈرز اور تاروں کو فوری طور پر تبدیل کریں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Use a three-pin socket and plug for refrigerator, washing machine, iron and other electrical appliances.

انتباہ: ریفریجریٹر، واشنگ مشین، اسٹری اور دیگر بجلی کے آلات کے لیے تین پین والا ساکٹ اور پلگ استعمال کریں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Don't construct or extend the building under or near power lines. Maintain minimum 12 feet vertical distance from the rooftop and a 6 feet horizontal distance from the building's side.

انتباہ: بجلی کی لائنوں کے نیچے یا اس کے قریب عمارت کی تعمیر یا توسیع نہ کریں۔ گھٹ سے کم از کم 12 فٹ عمودی فاصلہ 12 فٹ اور عمارت کے پتلے سے 6 فٹ افقی فاصلہ برقرار رکھیں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Install an earthing system in your home, shop, and factory to prevent electrical accidents.

انتباہ: بجلی کے حادثات سے بچنے کے لیے آپ گھر، دکان اور فیکٹری میں ارتعاش سسٹم لگائیں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

National Electric Power Regulatory Authority
Occupational Health, Safety & Environment (HSE)

Electrical Safety : بجلی سے حفاظت

Warning: Don't insert bare wires directly into an electrical socket. Use a plug to be safe.

انتباہ: بجلی کے ساکٹ میں کھلی تاریں مت داخل کریں۔ پلگ استعمال کر کے محفوظ رہیں۔

Power with Safety www.nepra.org.pk بجلی حفاظت کے ساتھ

9. CORPORATE SOCIAL RESPONSIBILITY (CSR) DEPARTMENT

9.1 NEPRA CSR Department held various Webinars/Seminars and Educational Campaigns in collaboration with SWOs during the third quarter of 2023. Under its Power with Prosperity Drive, NEPRA conducted a Webinar on July 19, 2023 for engagement of Social Welfare Organizations with NEPRA Licensees. The participating organizations were Ayesha Chundrigar Foundation Animal Rescue (ACF), The Hunar Foundation (THF) and Spare a Smile Children Welfare Association (SAS). On July 22, 2023 Chairman NEPRA visited Head Office of the Hunar Foundation at Karachi. Chairman appreciated the efforts of Hunar Foundation regarding provision of free IT Skills to the youth of Pakistan.

9.2 An educational campaign was launched by Pakistan Alliance for Education (PAGE) at NEPRA Tower Islamabad on August 3, 2023. Huge number of power sector licensees attended the campaign online and pledged to support this noble cause.

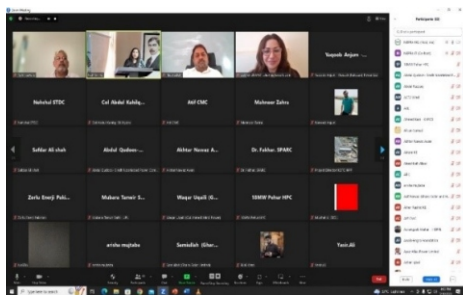
9.3 From September 26, 2023 to October 02, 2023 virtual meetings with following Social Welfare Organizations (SWOs) held wherein they have briefed about their services on “Mother and Child Health Care”:

- a. Childlife Foundation
- b. Indus Hospital & Health Network
- c. SINA Health, Education and Welfare Trust
- d. Al-Khidmat Foundation
- e. Saylani Welfare Trust
- f. National Committee for Meternal and Neonatal Health (NCMNH)
- g. Association for Mothers and Newborn (AMAN)

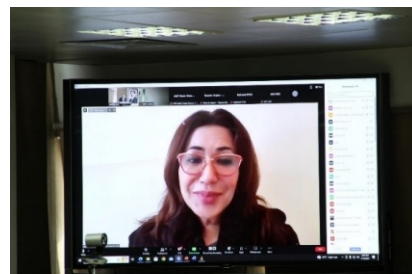
9.4 Moreover, Pakistan Atomic Energy Commission (PAEC), Pakistan Water and Power Development Authority (WAPDA) and K-Electric Limited also gave detailed briefing about their CSR Projects on Mother and Child Health Care.



July 19, 2023: Mr. Tauseef H. Farooqi, Chairman NEPRA is delivering Welcome Speech at Webinar



July 19, 2023: Speakers are briefing about their social services at Webinar on Engagement of SWOs with NEPRA Licensees held at NEPRA Tower



July 19, 2023: Ms. Lubna Bhayat, MD Spare a Smile Children Welfare Association briefing on social work carried out by her NGO for orphans and neglected children of society.



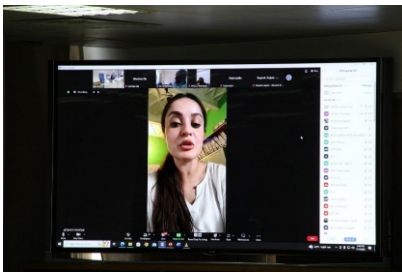
July 22, 2023: Chairman NEPR visited the Head Office of the Hunar Foundation at Karachi



July 22, 2023: Group Photo of Chairman NEPR with the Top Management of the Hunar Foundation at conclusion of the Visit.



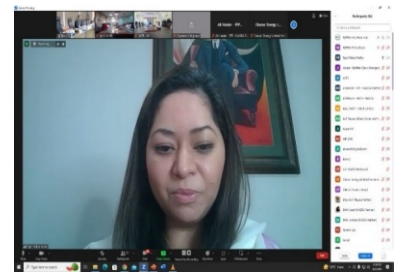
July 22, 2023: Group Photo of Chairman NEPR with the Top Management of the Hunar Foundation at conclusion of the Visit.



August 03, 2023: Ms. Ayesha Chundrigar briefing about her work on Animal Rescue done by Ayesha Chundrigar Foundation



August 03, 2023: Education Campaign of PAGE Foundation attended by a large number of audience in-person as well as virtually on zoom.



August 03, 2023: Ms. Fajar Rabia Pasha, MD PAGE briefing about Education Campaign Launched by Pakistan Alliance for Girls Education (PAGE)



August 03, 2023: Chairman NEPR offered his closing remarks at the end of Education Campaign launched by Pakistan Alliance for Girls Education (PAGE) Foundation zoom.



August 04, 2023: Group Photo of CSR Team with Chairman NEPR on the occasion of his completion of tenure at NEPR.

L to R: Mr. Sami Iqbal (Executive Secretary-CSR), Mr. Mehroze Rafique (CSR Head/PSO to Chairman), Mr. Tauseef H. Farooqi (Chairman NEPR) and Miss Javaria Jaffar (Assistant Director-CSR)

10. COORDINATION & IMPLEMENTATION (C&I)

10.1 Regulatory Meetings & Hearings

i. On July 24, 2023 Public Hearing regarding Motion of the Federal Govt. with respect to recommendation of Consumer End Tariff for XWDISCOs and K Electric, under Section 7 and 31 of the Regulation, Generation, Transmission and Distribution of Electric Power Act, 1997 (The Act) read with Rule 17 of the NEPA Tariff (Standards and Procedure) Rules, 1998 was held at NEPA Tower, Islamabad. The Authority heard the petitioner as well as the stakeholders and will announce its decision in due course of time



ii. On July 26, 2023 NEPA hold two consecutive Public Hearings regarding Fuel Charges Adjustment of XWDISCOs and K-Electric for the month of June, 2023 at NEPA Tower, Islamabad. The Authority heard the petitioners as well as the stakeholders and will announce its decision in due course of time.



iii. On August 09, 2023 Public Hearing regarding MYT petition filed by IESCO for determination of Tariff for Distribution and Supply of Power for FY 2023-24 to FY 2027-28 was held at NEPA Tower, Islamabad. The Authority heard the petitioner as well as the stakeholders and will announce its decision in due course of time.



iv. On September 21, 2023 Public hearing regarding Revision in Fuel Price Adjustment Mechanism for Coal Power Plants was held at NEPRA Tower, Islamabad. The authority heard the petitioners as well as the stakeholders and will announce its decision in due course of time.



v A total of 45 Hearings were held in addition to 94 Regulatory Meetings of the Authority.

11. INFORMATION TECHNOLOGY (IT)

11.1 A collaboration meeting of PowerCERT was arranged with National Cyber Emergency Response Team (NCERT), Pakistan at NEPRA Office, Islamabad. The primary objective of the meeting was to focus on collaborative initiatives pertaining to cyber emergency response, safeguarding critical infrastructure, emphasizing the commitment of both entities to ensuring a secure digital landscape for Pakistan's technological progress.



11.2 A meeting of the PowerCERT was held on 24th July to discuss the PowerCERT framework, Cybersecurity Incident Reporting Form and Cybersecurity Phase-I Assessment forms.

12. ADMINISTRATION

12.1 Tender(s) for miscellaneous projects

In order to keep the outsourced services continued, the Administration Department regularly carries out the tendering for procurement of goods, works & services. In the quarter July-September, 2023, the following tenders were floated to finalize the procurements:

- i. Provision of Photocopier Machine on rental basis; 09/2023
- ii. Supply of stationary items and toner cartridges; 10/2023

12.2 Revision of Medical Facilities on NEPRA Panel

The revised rates proposed by M/s. Shifa International Hospital in August, 2023 were gotten reduced by NEPRA Administration Department after threadbare discussions with the managements of the said hospital. Besides, correspondence was initiated with a number of medical facilities (labs/hospitals/clinics) to be taken on NEPRA panel for its Regional/Provincial Offices.

12.3 Badminton and Table Tennis Tournaments-2023

The Administration Department successfully arranged and held Badminton Tournament-2023 and Table Tennis Tournament (singles) 2023 in in the 3rd Quarter (July- September, 2023). Both the tournaments were attended by the Authority, NEPRA employees and their families.



12.4 Welcome of New Chairman

Mr. Waseem Mukhtar, was welcomed at NEPRA on August 10, 2023.

12.5 Eid Milad-un-Nabi (PBUH) Celebrations

NEPRA building was illuminated with lightning on the auspicious occasion of Eid Milad-un-Nabi on September 29, 2023.

13. HUMAN RESOURCE

13.1 Training and development sessions

NEPRA HR Department, in collaboration with the IT Department, organized a webinar titled "Blockchain in Energy Trade" at NEPRAHQ to stay competitive in the era of modern technology. The webinar was led and addressed by Mr. Tauseef H. Farooqi, Chairman NEPRA, followed by presentations from Dr. Shoaib A. Khan, CEO (CARE); Mr. Safi Ghauri, Lawyer, Esquire; and Ms. Amna Munawar, President Copair. The speakers discussed topics such as Peer-to-Peer Energy Trading, Energy Data Management, Smart Contracts, and their role in Grid Balancing and Flexibility. A large number of professionals from power sector of Pakistan participated in the webinar.

Furthermore, a two-day training session on "Leadership Skills" and "Interpersonal Skills" was conducted at NEPRA Tower. Dr. Ali Sajid, a renowned speaker, shared his insights and introduced new avenues of learning for NEPRA professionals.

To celebrate the remarkable rise of women leadership in Pakistan and encourage women who have shattered stereotypes, overcome barrier and emerged as powerful agents of change, the HR Department organized a seminar at NEPRA HQ. Ms. Syedah Huma Batool, the first CEO of Alvir Airways, graced the event as the Guest of Honour shared her journey from the pharmaceutical industry to aviation and discussed the challenges she faced during her career. Mr. Tauseef H. Farooqi, Chairman NEPRA, also highlighted the initiatives for gender inclusivity in the power sector under the "Power with Equality" and "Power with Prosperity" drives.



13.2 Other activities

HR Department bid a farewell to Mr. Tauseef H. Farooqi upon the completion of his tenure as Chairman NEPRA. He acknowledged the efforts of NEPRA employees during his tenure and extended his best wishes for their future endeavors. The HR Department also welcomed Mr. Waseem Mukhtar as the newly appointed Chairman NEPRA for a term of four-year term.

To fill various Consultant positions on a fixed-term basis, NEPRA HR Department published vacancy announcements in national dailies, inviting applications from suitable candidates who meet the requisite criteria for appointment.

These initiatives and activities reflect NEPRA's commitment to continuous learning, gender inclusivity, and effective leadership in the power sector.

14. MEDIA

14.1 NEPRA Media Department keeps the media and all the stakeholders including the general public informed about Power Sector's important developments, decisions and enforced actions of paramount importance. In this regard, NEPRA Media Department publishes advertisements, Issues Press Releases/ briefs for information of all.

14.2 NEPRA Media Department in the 3rd quarter of the year 2023 has published a total of 45 advertisements in accordance with the Press Information Department (PID)'s Standing Operating Procedures (SOPs) and guidelines with subsequent uploading of the same on NEPRA website. Similarly, 1 Press Releases and briefs of paramount importance were also shared with the external media personnel of print and electronic media and in-turn received huge coverage of the same as well as minimized misreporting. Apart from that, payment amounting to Rs. 8,479,023/- (8.47 Million) was also paid to the newspapers for the published advertisements.

14.3 Moreover, NEPRA Media Department also ensured extensive coverage of various events/webinar in print and electronic media; some of which are mentioned below:

- a) Awareness Session on “NEPRA Emergency Management Plan”
- b) NEPRA celebrates Women Leadership